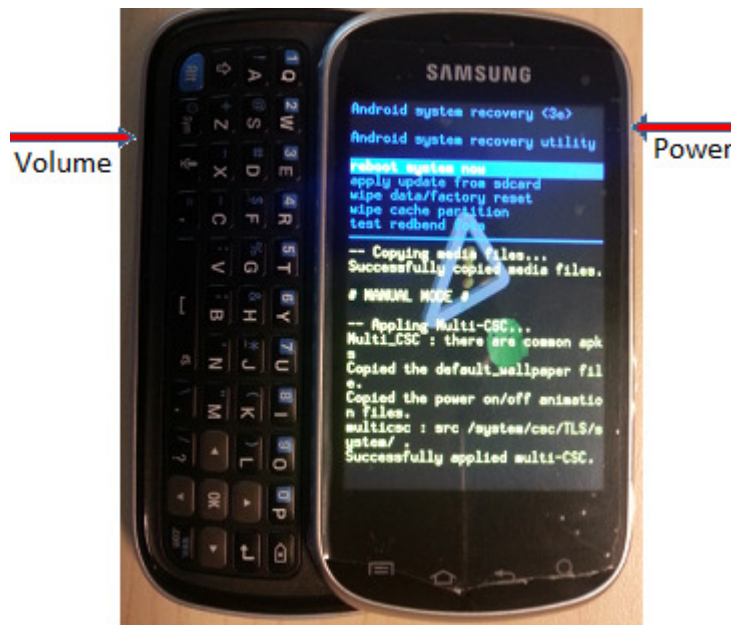


How to reset the Samsung Galaxy Ace Q (SGH-I827D)

Warning: all data on the phone is lost after reset



1. Turn the phone off. Press the letter **T** and **power** at the same time to enter into the recovery mode. Let go of the buttons when you see the Samsung logo.

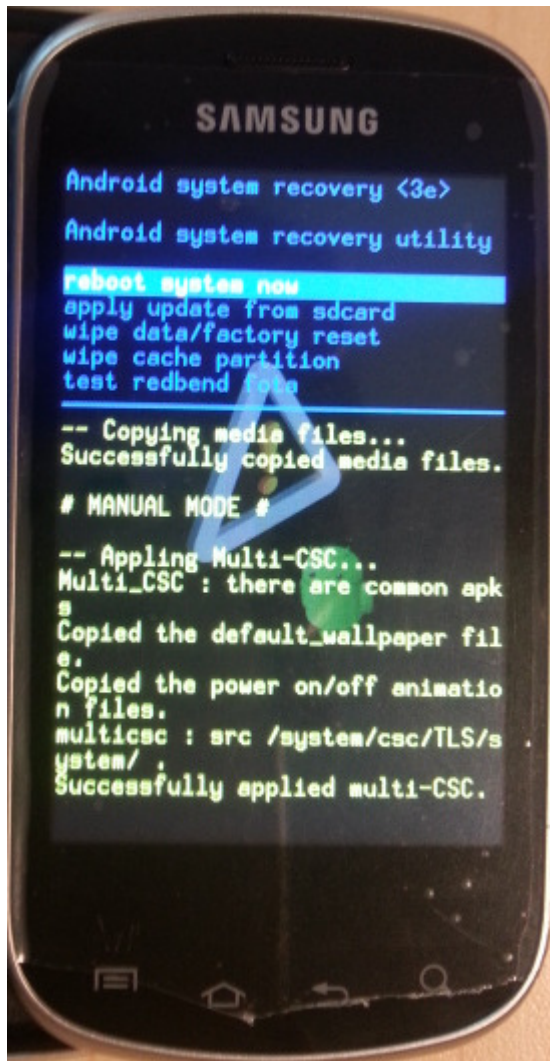
2. Use the Volume DOWN button to highlight “**wipe data/factory reset**” and press the **POWER** button to select.

3. Use the Volume DOWN arrow button to highlight ‘**Yes – delete all user data**’ and press the **POWER** button to select.

4. You’re back to the main screen. Highlight ‘**reboot system now**’, with the **up** or **down** volume button and click the **Power** button to select.

The reboot takes 5 minutes.

#1



#2

